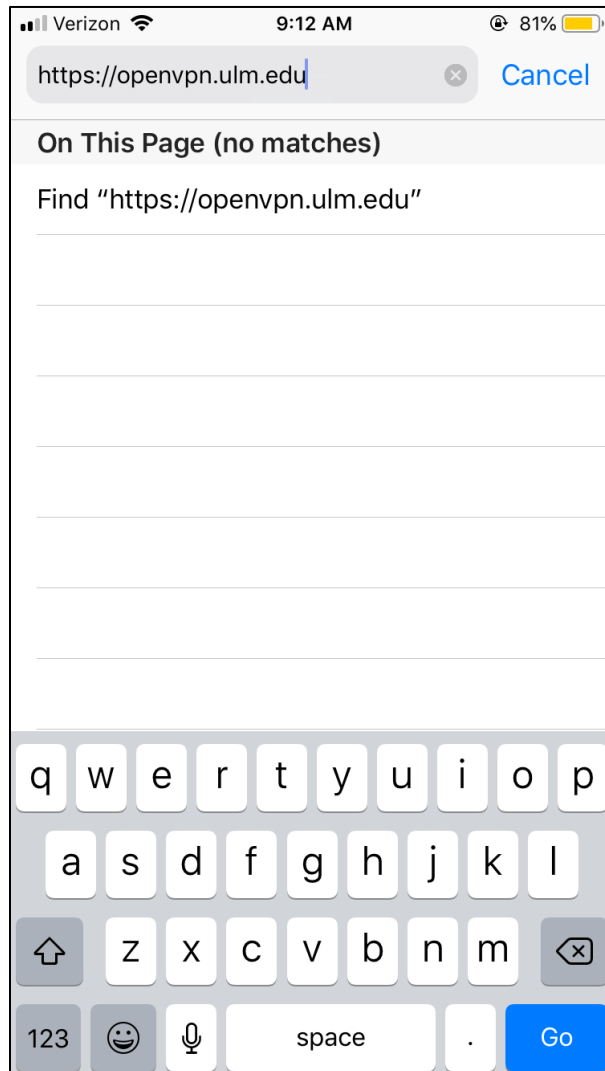


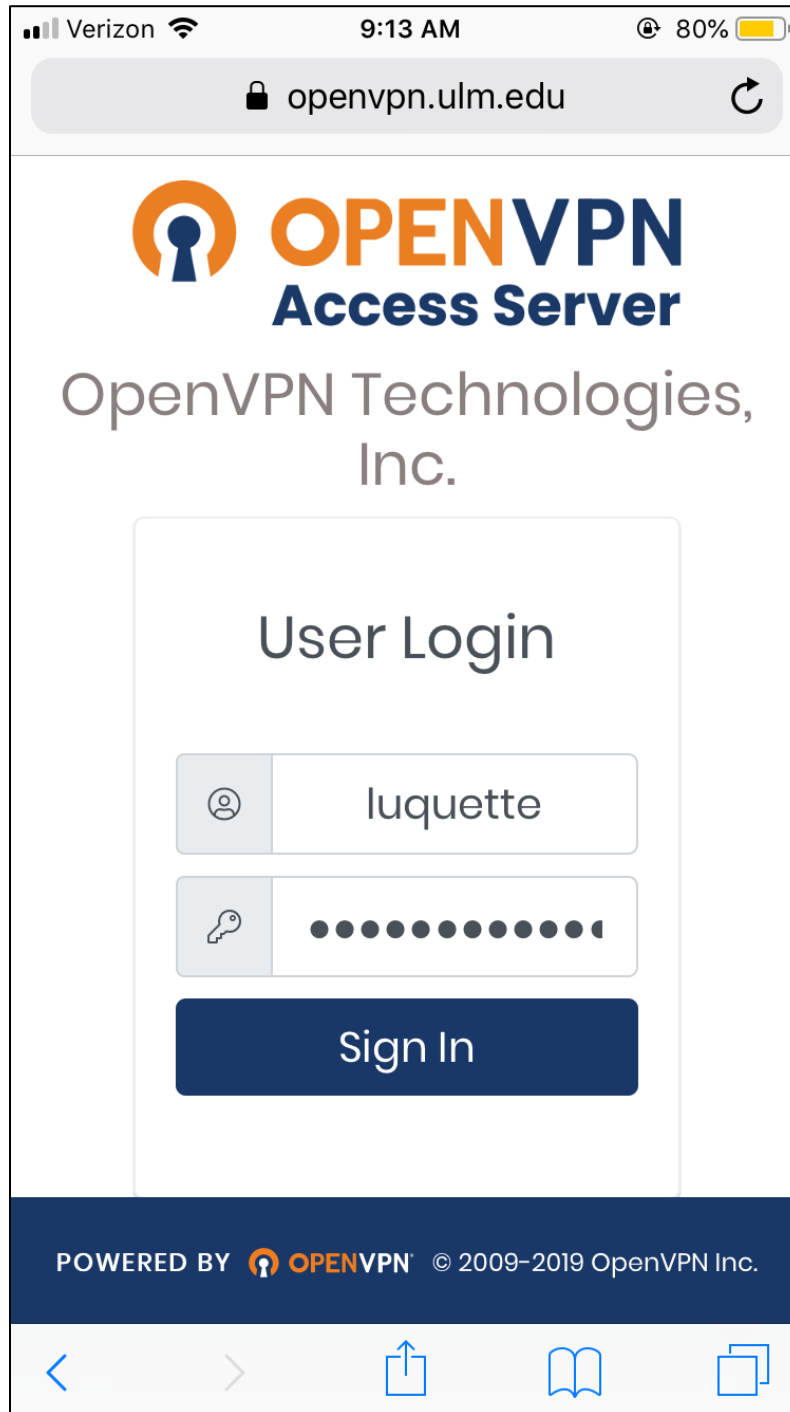
iOS Install Guide for ULM OpenVPN

This guide will help you install the OpenVPN client onto your iOS device for remote access to ULM's network resources. If you have any issues following this guide, please contact the helpdesk @ 318-342-3333 or email helpdesk@ulm.edu.

Step 1: Open your Safari browser and enter <https://openvpn.ulm.edu> into the address bar



Step 2: Enter your ULM credentials with your username being the first portion of you ULM email address and your password being the same password you use for your email account and WiFi.



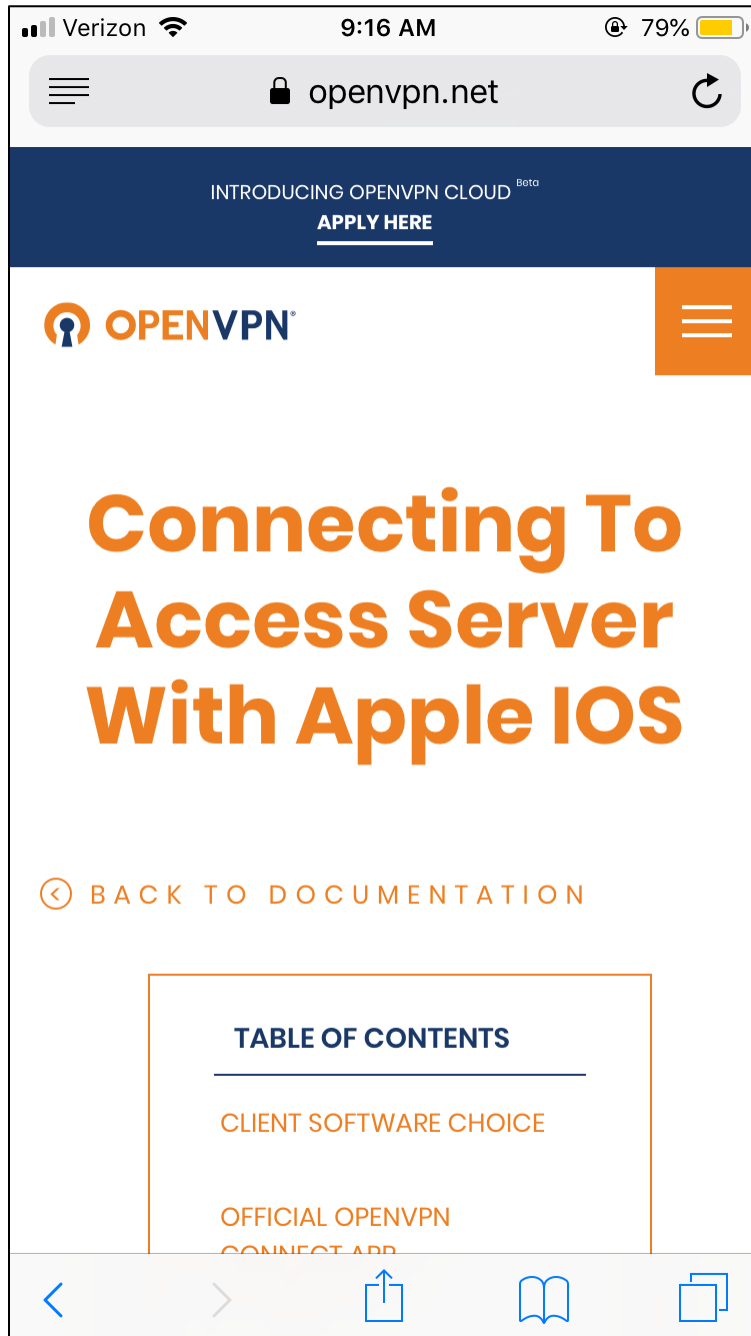
The screenshot shows a mobile browser interface with the following elements:

- Status Bar:** Verizon signal, 9:13 AM, 80% battery.
- Address Bar:** openvpn.ulm.edu
- Logo:** OPENVPN Access Server (with a keyhole icon).
- Text:** OpenVPN Technologies, Inc.
- User Login Form:**
 - Username:** A text input field containing "luquette" with a user icon on the left.
 - Password:** A text input field with masked characters (dots) and a key icon on the left.
 - Sign In Button:** A dark blue button with the text "Sign In".
- Footer:** A dark blue bar containing the text "POWERED BY OPENVPN © 2009-2019 OpenVPN Inc." and the OpenVPN logo.
- Mobile Navigation Bar:** Standard iOS-style navigation icons (back, forward, share, tabs, etc.).

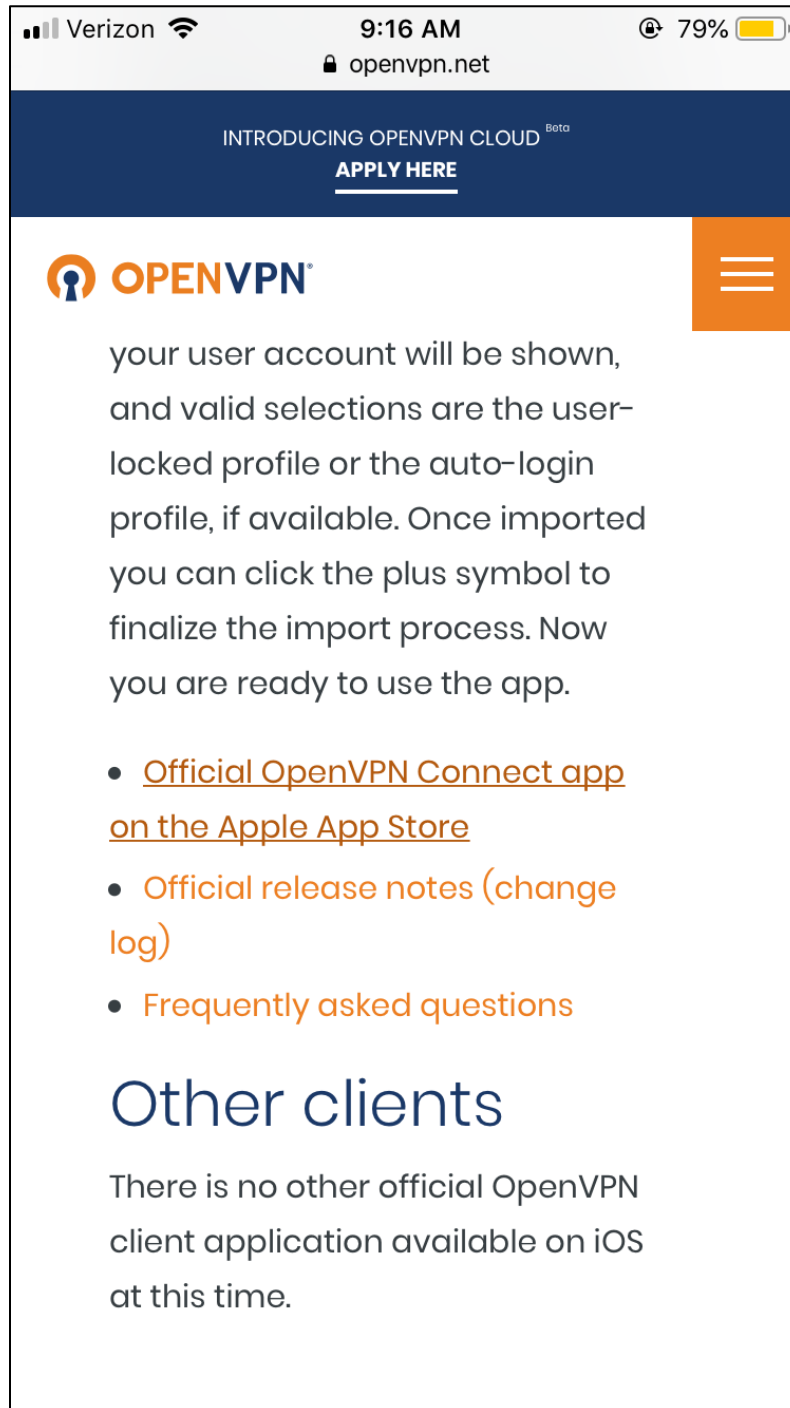
Step 3: Select the iOS icon.



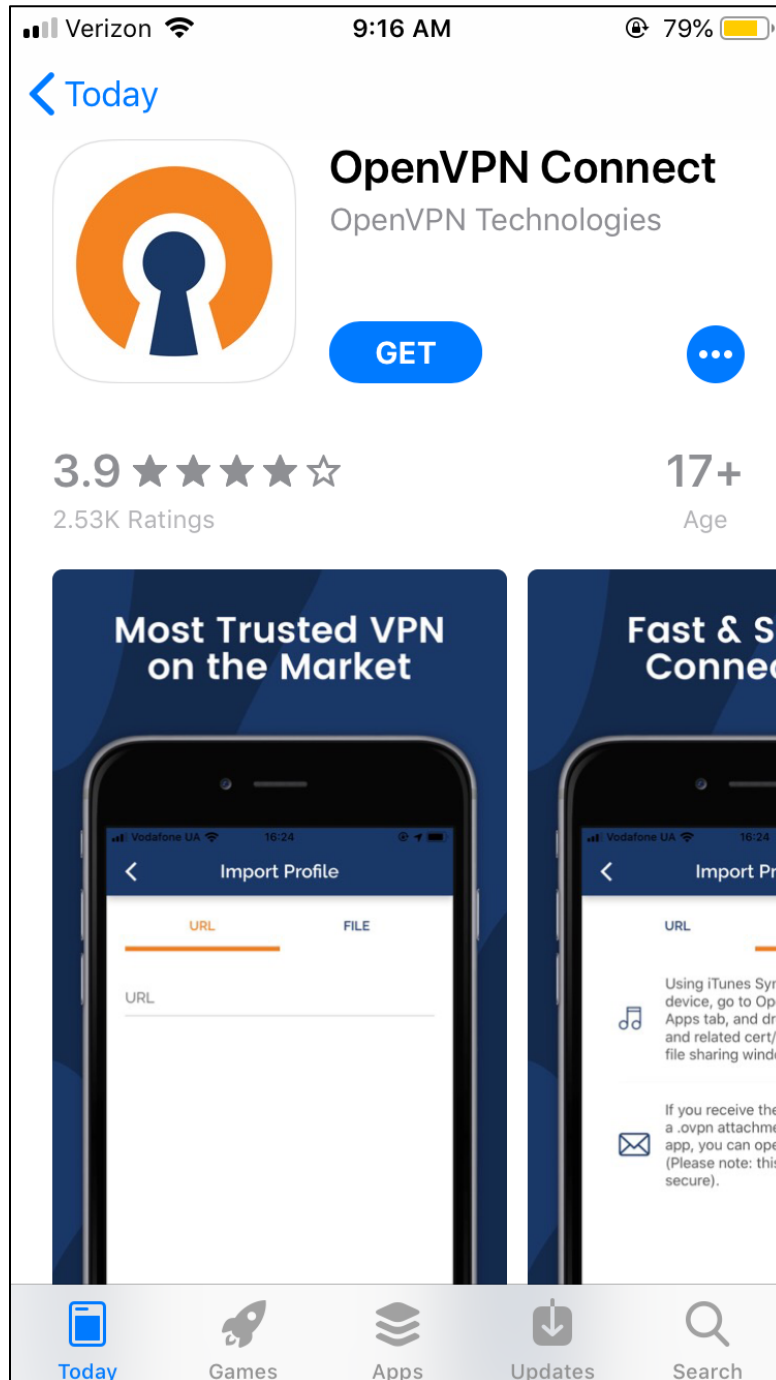
Step 4: You will be taken to this screen. Scroll down to the end of the “Official OpenVPN Connect app” section.



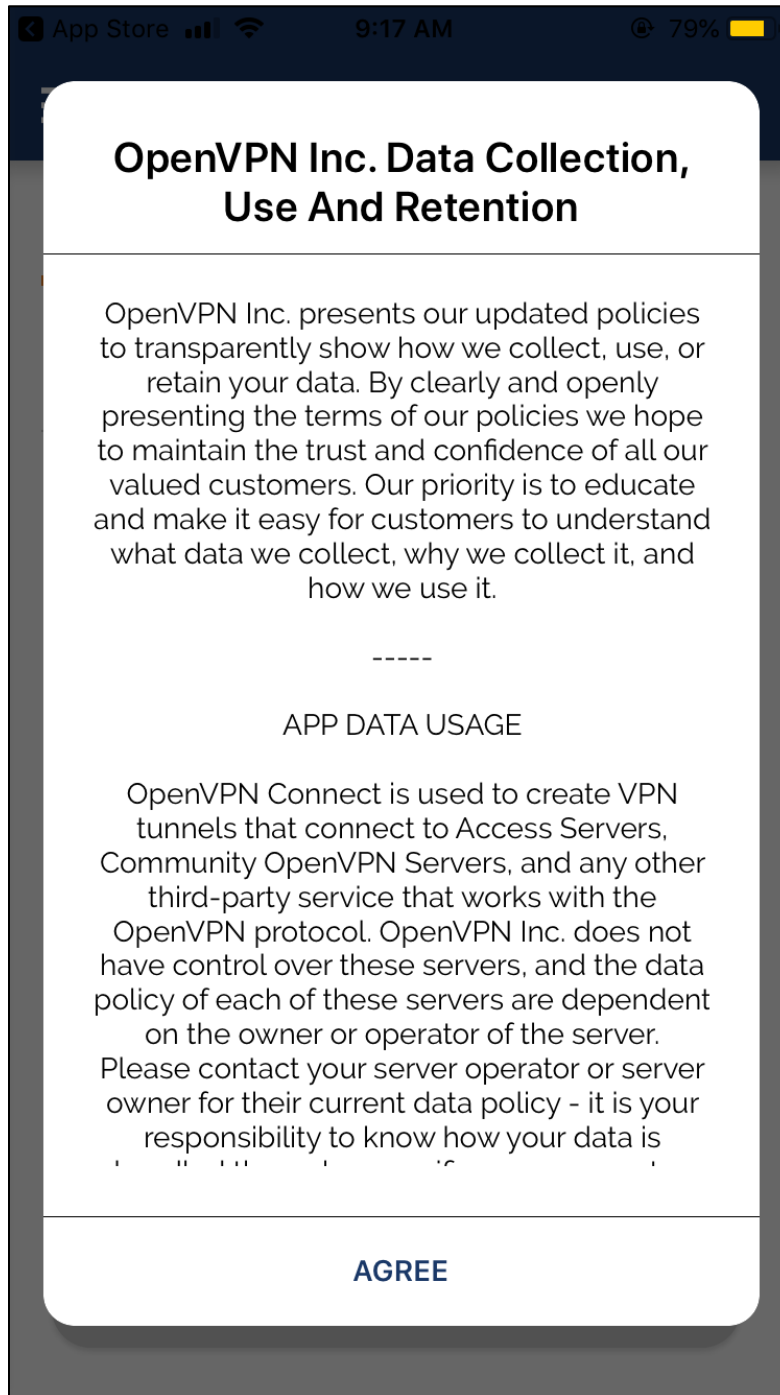
Step 5: Click on the link that says “Official OpenVPN Connect app on the Apple App Store”



Step 6: You will be taken to the App Store. Download the OpenVPN Connect app.



Step 7: Once you open the app, you will be prompted with this screen. Click “AGREE” to proceed.



Step 8: You will now need to import the ULM profile into the app. Under URL, type “https://openvpn.ulm.edu”

App Store 9:17 AM 78%

Import Profile

URL FILE

URL

https://openvpn.ulm.edu

Please note that you can only import profile using URL if it is supported by your VPN provider

NEXT

q w e r t y u i o p
a s d f g h j k l
⬆ z x c v b n m ⬇
123 😊 . / .com return

Step 9: Enter the same ULM credentials you used in Step 2. Your Profile Name will autofill and you do not need to check any of the boxes on screen.

The screenshot shows the 'Import Profile' screen on an iPhone. The status bar at the top indicates 'App Store', signal strength, Wi-Fi, time '9:18 AM', and battery level '78%'. The screen has a dark blue header with a back arrow and the title 'Import Profile'. Below the header are four text input fields: 'Username' with the value 'luquette', 'Password' with masked characters and a toggle icon, 'Profile Name' with the value 'luquette@openvpn.ulm.edu', and 'Port (optional)' which is empty. Below these fields are two checkboxes: 'Import autologin profile' and 'Connect after import', both of which are unchecked. At the bottom, a virtual keyboard is displayed with keys for letters, numbers, and special characters.

App Store 9:18 AM 78%

Import Profile

Username
luquette

Password
●●●●●●●●●●

Profile Name
luquette@openvpn.ulm.edu

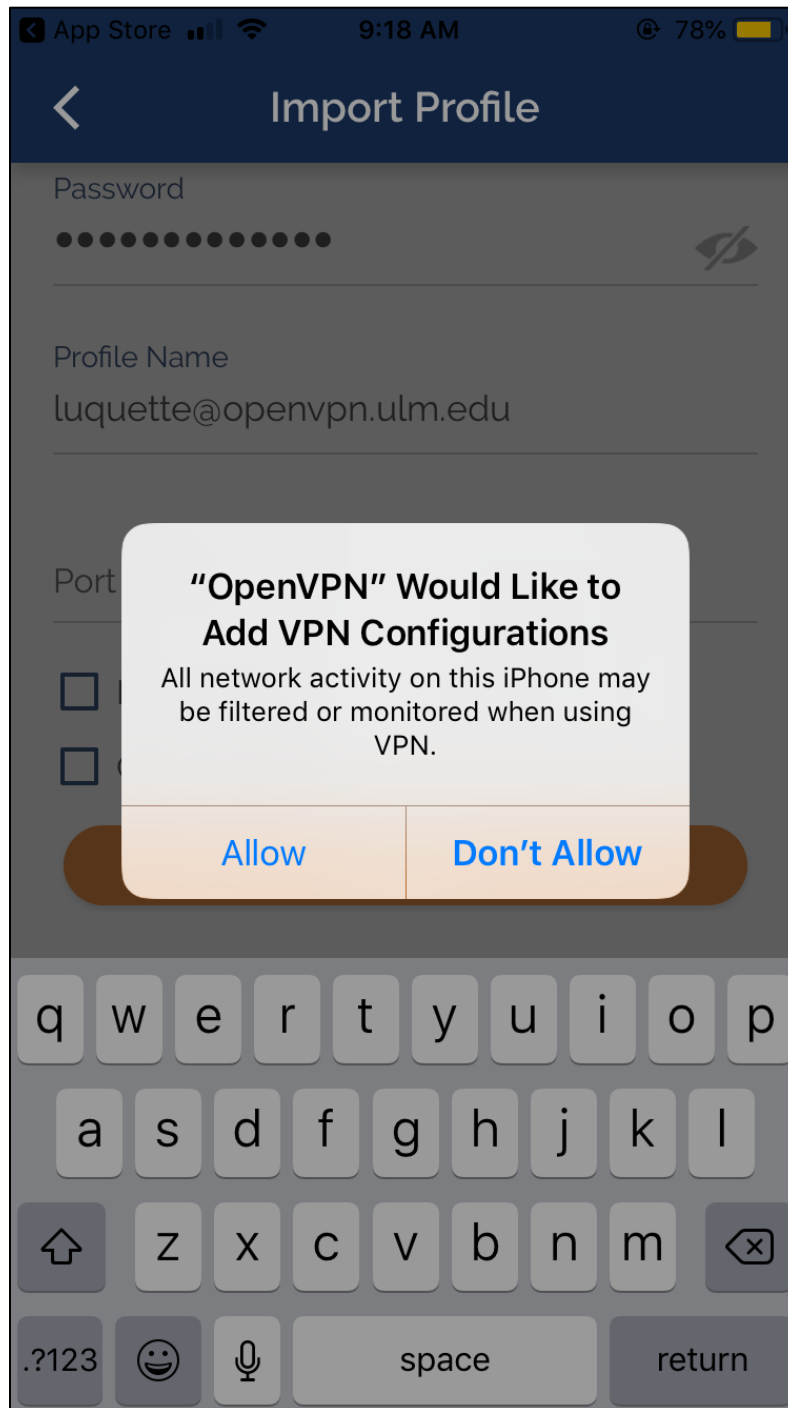
Port (optional)

☐ Import autologin profile

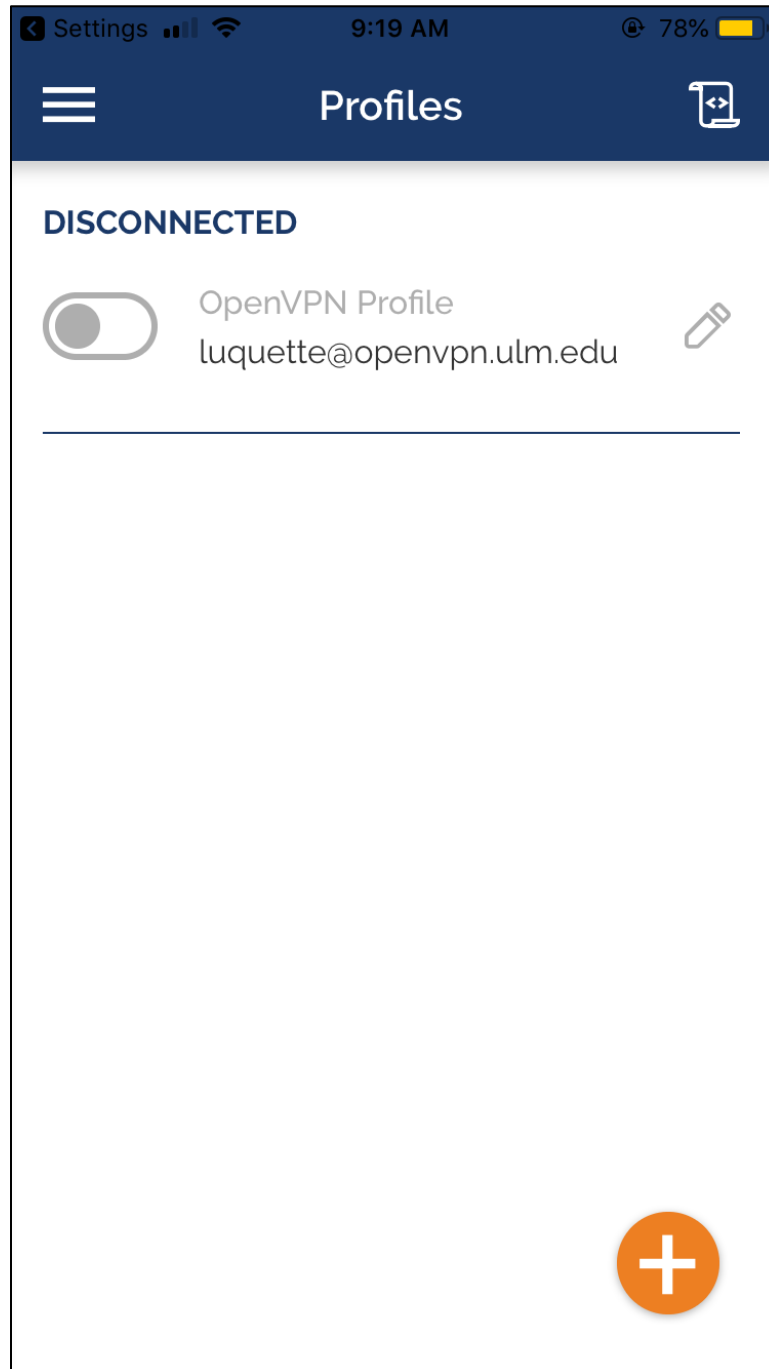
☐ Connect after import

q w e r t y u i o p
a s d f g h j k l
⬆ z x c v b n m ⬇
.?123 😊 🗣 space return

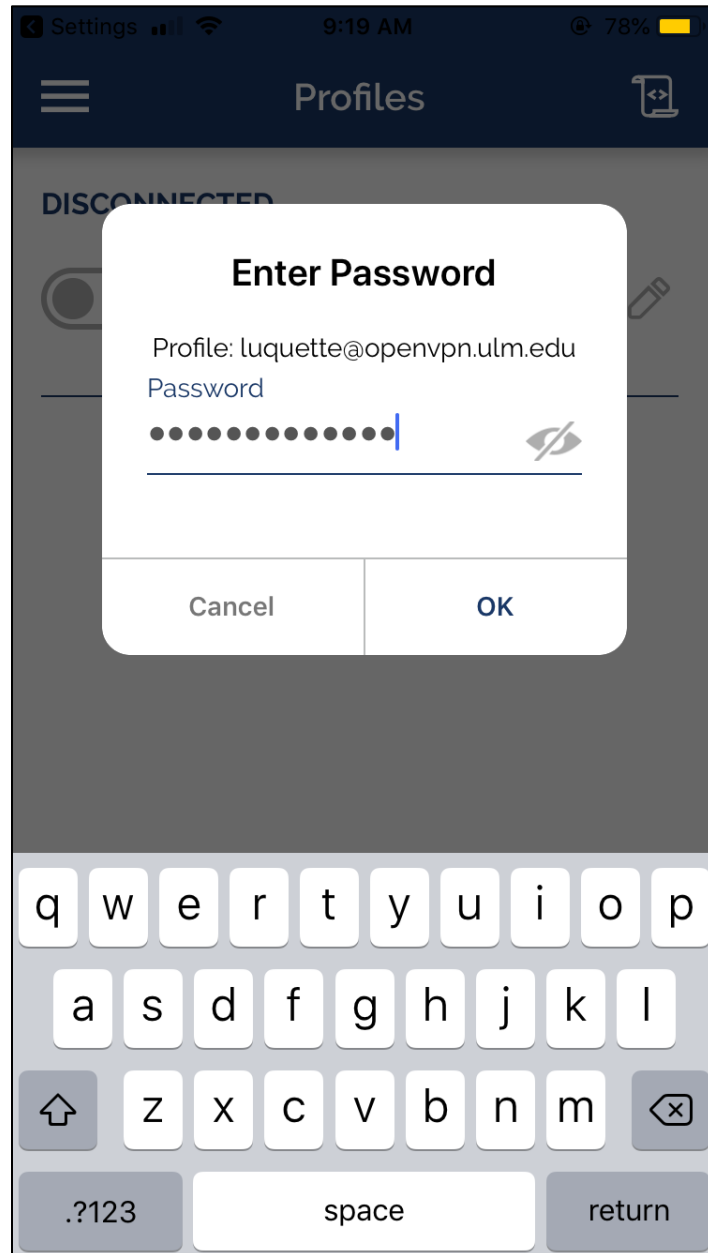
Step 10: Click “Allow”. This will bring you to another screen asking for your permission to allow these changes. NOTE: If you have fingerprinting setup on your phone, you will just need to scan your fingerprint. If you do not have fingerprinting setup, you will need to use your Apple ID password.



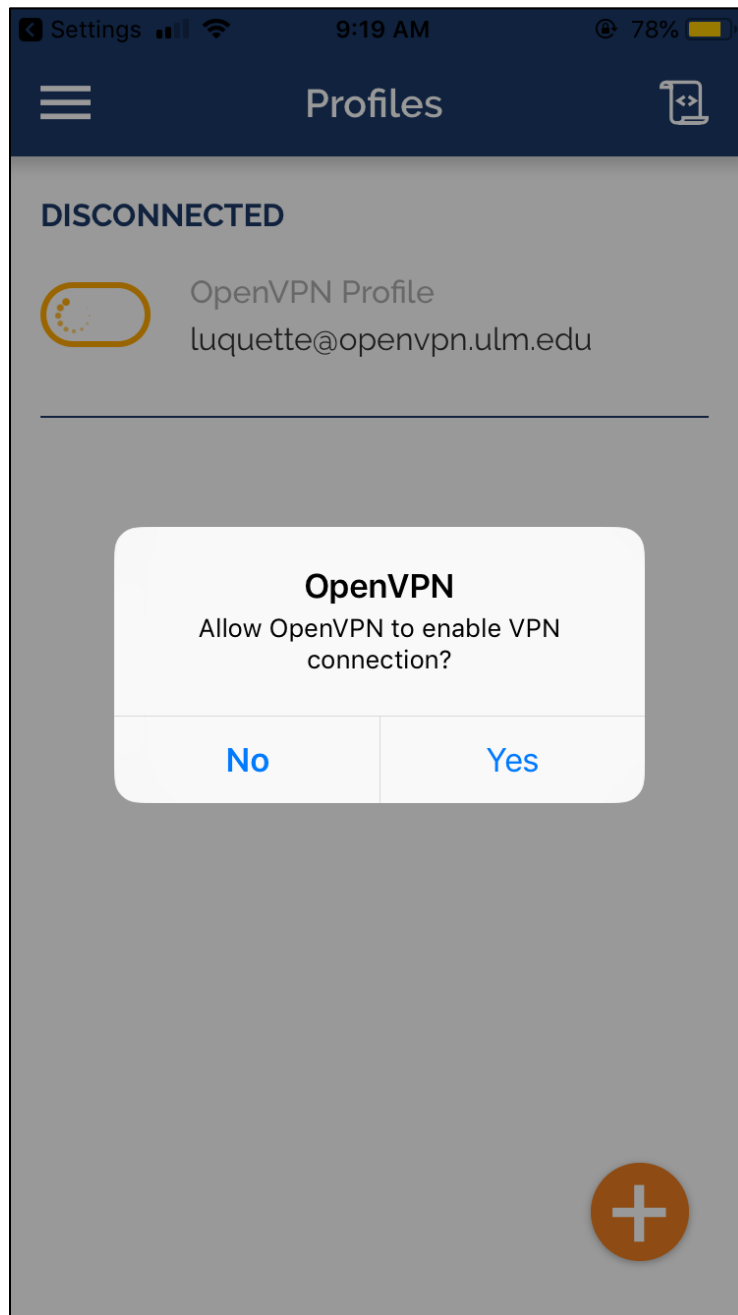
Step 11: Now you will see your VPN profile. Click on the toggle next to your profile name to enable the VPN connection.



Step 12: Enter your password that you used in both Step 2 and Step 9.



Step 13: Click “Yes” to allow the VPN to connect.



Step 14: Your ULM VPN is now connected! You can now minimize the app and go about your work business. To disconnect, just click the toggle next the your profile name again.

